

# Follow-Up After Emergency Department Visit for Mental Illness (FUM)

## New for 2025

### Added

- The following scenarios were added to the gap closure criteria:
  - Peer support services
  - Residential treatment
  - Visits in a behavioral health care setting
  - Psychiatric collaborative care management services



**Yes!**  
Supplemental data accepted

### Removed

- Removed requirement of both a mental health diagnosis and self-harm diagnosis from gap closure criteria
- Removed the mental health diagnosis requirement for the following gap closure scenarios:
  - Partial hospitalization/intensive outpatient visits
  - Community mental health center visits
  - Electroconvulsive therapy

## Definition

The percentage of emergency department visits for members ages 6 years and older with a principal diagnosis of mental illness or any diagnosis of intentional self-harm, who then had a follow-up visit for mental illness.

Two rates are reported:

1. The percentage of ED visits for which the member received follow-up for mental illness within the **7 days** after the visit (8 days total)
2. The percentage of ED visits for which the member received follow-up for mental illness within the **30 days** after the visit (31 days total)

Plans(s) affected	Quality program(s) affected	Collection and reporting method
<ul style="list-style-type: none"> <li>• Commercial</li> <li>• Exchange/Marketplace</li> <li>• Medicaid</li> <li>• Medicare</li> </ul>	<ul style="list-style-type: none"> <li>• CMS Quality Rating System</li> <li>• NCQA Accreditation</li> <li>• NCQA Health Plan Ratings</li> </ul>	<p><b>Administrative</b></p> <ul style="list-style-type: none"> <li>• Claim/encounter data</li> </ul>

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# Follow-Up After Emergency Department Visit for Mental Illness (FUM) (cont.)

## Codes

The following codes can be used to close HEDIS numerator gaps in care; they are not intended to be a directive of your billing practice.

### Scenario 1: Behavioral health outpatient visit with any diagnosis of a mental health disorder

Behavioral health visits	
<b>CPT®/CPT II</b>	98960, 98961, 98962, 99078, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, 99242, 99243, 99244, 99245, 99341, 99342, 99344, 99345, 99347, 99348, 99349, 99350, 99381, 99382, 99383, 99384, 99385, 99386, 99387, 99391, 99392, 99393, 99394, 99395, 99396, 99397, 99401, 99402, 99403, 99404, 99411, 99412, 99483, 99492, 99493, 99494, 99510
<b>HCPCS</b>	G0155, G0176, G0177, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010, H2011, H2013, H2014, H2015, H2016, H2017, H2018, H2019, H2020, T1015
<b>SNOMED</b>	185463005, 185464004, 185465003, 209099002, 281036007, 3391000175108, 391223001, 391224007, 391225008, 391233009, 391237005, 391239008, 391242002, 391257009, 391260002, 391261003, 439740005, 444971000124105, 456201000124103, 50357006, 77406008, 84251009, 86013001, 866149003, 90526000
<b>UBREV</b>	0510, 0513, 0515, 0516, 0517, 0519, 0520, 0521, 0522, 0523, 0526, 0527, 0528, 0529, 0900, 0902, 0903, 0904, 0911, 0914, 0915, 0916, 0917, 0919, 0982, 0983

### Scenario 2: Intensive outpatient or partial hospitalization with any diagnosis of a mental health disorder

Partial hospitalization/intensive outpatient visits	
<b>HCPCS</b>	G0410, G0411, H0035, H2001, H2012, S0201, S9480, S9484, S9485

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# Follow-Up After Emergency Department Visit for Mental Illness (FUM) (cont.)

## Partial Hospitalization/Intensive Outpatient visits

<b>SNOMED</b>	305345009, 305346005, 305347001, 391038005, 391042008, 391043003, 391046006, 391047002, 391048007, 391054008, 391055009, 391056005, 391133003, 391150001, 391151002, 391152009, 391153004, 391170007, 391185001, 391186000, 391187009, 391188004, 391191004, 391192006, 391194007, 391195008, 391207001, 391208006, 391209003, 391210008, 391211007, 391228005, 391229002, 391232004, 391252003, 391254002, 391255001, 391256000, 7133001
<b>UBREV</b>	0905, 0907, 0912, 0913

**Scenario 3: Outpatient visit with any diagnosis of a mental health disorder type and with appropriate place of service code**

## Visit setting unspecified

<b>CPT®/CPT II</b>	90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99252, 99253, 99254, 99255
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## AND

### Place of service code

Code	Location	Code	Location
<b>03</b>	School	<b>17</b>	Walk-in retail health clinic
<b>05</b>	Indian Health Service free-standing facility	<b>18</b>	Place of employment - worksite
<b>07</b>	Tribal 638 free-standing facility	<b>19</b>	Off-campus outpatient hospital
<b>09</b>	Prison/correctional facility	<b>20</b>	Urgent care facility
<b>11</b>	Office	<b>22</b>	On-campus outpatient hospital
<b>12</b>	Home	<b>33</b>	Custodial care facility

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# Follow-Up After Emergency Department Visit for Mental Illness (FUM) (cont.)

Code	Location	Code	Location
13	Assisted living facility	49	Independent clinic
14	Group home	50	Federally qualified health center
15	Mobile unit	71	Public health clinic
16	Temporary lodging	72	Rural health clinic

## Scenario 4: Intensive outpatient visit or partial hospitalization with appropriate place of service code

### Place of service code

#### Visit setting unspecified

**CPT®/CPT II** | 90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99252, 99253, 99254, 99255

### AND

### Place of service code

Code	Location
52	Psychiatric facility - partial hospitalization

## Scenario 5: Community mental health center visit with appropriate place of service code

#### Visit setting unspecified

**CPT®/CPT II** | 90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99252, 99253, 99254, 99255

### AND

### Place of service code

Code	Location
53	Community mental health center

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# Follow-Up After Emergency Department Visit for Mental Illness (FUM) (cont.)

## Scenario 6: Electroconvulsive therapy with appropriate place of service code

### Electroconvulsive therapy

<b>CPT®/CPT II</b>	90870
<b>ICD-10 Procedure</b>	GZB0ZZZ, GZB1ZZZ, GZB2ZZZ, GZB3ZZZ, GZB4ZZZ
<b>SNOMED</b>	10470002, 11075005, 23835007, 231079005, 231080008, 284468008, 313019002, 313020008, 1010696002, 1010697006

### AND

### Place of service code

Code	Location		
<b>03</b>	School	<b>19</b>	Off-campus outpatient hospital
<b>05</b>	Indian Health Service free-standing facility	<b>20</b>	Urgent care facility
<b>07</b>	Tribal 638 free-standing facility	<b>22</b>	On-campus outpatient hospital
<b>09</b>	Prison/correctional facility	<b>24</b>	Ambulatory surgical center
<b>11</b>	Office	<b>33</b>	Custodial care facility
<b>12</b>	Home	<b>49</b>	Independent clinic
<b>13</b>	Assisted living facility	<b>50</b>	Federally qualified health center
<b>14</b>	Group home	<b>52</b>	Psychiatric facility - partial hospitalization
<b>15</b>	Mobile unit	<b>53</b>	Community mental health center
<b>16</b>	Temporary lodging	<b>71</b>	Public health clinic
<b>17</b>	Walk-in retail health clinic	<b>72</b>	Rural health clinic
<b>18</b>	Place of employment - worksite		

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# Follow-Up After Emergency Department Visit for Mental Illness (FUM) (cont.)

## Scenario 7: Telehealth visit with any diagnosis of a mental health disorder and the appropriate place of service code

### Visit setting unspecified

<b>CPT®/CPT II</b>	90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99252, 99253, 99254, 99255
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**AND**

### Place of service code

Code	Location
<b>02</b>	Telehealth provided other than in patient’s home
<b>10</b>	Telehealth provided in patient’s home

## Scenario 8: Telephone visit with any diagnosis of a mental health disorder

### Telephone visits

<b>CPT®/CPT II</b>	98966, 98967, 98968, 99441, 99442, 99443
<b>SNOMED</b>	185317003, 314849005, 386472008, 386473003, 401267002

## Scenario 9: E-Visit or virtual check-in with any diagnosis of a mental health disorder

### Online assessment (e-visit/virtual check-in)

<b>CPT®/CPT II</b>	98970, 98971, 98972, 98980, 98981, 99421, 99422, 99423, 99457, 99458
<b>HCPCS</b>	G0071, G2010, G2012, G2250, G2251, G2252

## Scenario 10: Psychiatric collaborative care management

### Psychiatric collaborative care management

<b>CPT®/CPT II</b>	99494, 99492, 99493
<b>HCPCS</b>	G0512

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# Follow-Up After Emergency Department Visit for Mental Illness (FUM) (cont.)

## Scenario 11: Peer support services with any diagnosis of a mental health disorder

### Peer support services

<b>HCPCS</b>	G0140, G0177, H0024, H0025, H0038, H0039, H0040, H0046, H2014, H2023, S9445, T1012, T1016
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## Scenario 12: Psychiatric residential treatment

### Residential behavioral health treatment

<b>HCPCS</b>	H0017, H0018, H0019, T2048
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## Scenario 13: Psychiatric residential treatment with the appropriate place of service code

### Visit setting unspecified

<b>CPT®/CPT II</b>	90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99252, 99253, 99254, 99255
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### AND

### Place of service code

Code	Location
56	Psychiatric Residential Treatment Center

## Scenario 14: Visit in a behavioral health care setting

### Behavioral health care setting

<b>UBREV</b>	0513, 0900, 0901, 0902, 0903, 0904, 0905, 0907, 0911, 0912, 0913, 0914, 0915, 0916, 0917, 0919, 1001
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# Follow-Up After Emergency Department Visit for Mental Illness (FUM) (cont.)

## Required exclusion(s)

Exclusion	Time frame
<ul style="list-style-type: none"><li>• Members in hospice or using hospice services</li><li>• Members who died</li></ul>	Any time during the measurement year



## Important notes

- Visits that result in an inpatient stay are not included
- Telehealth visits are acceptable to address the care opportunity
- A follow-up visit can occur on the same day as discharge to address the care opportunity

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# Follow-Up After Emergency Department Visit for Mental Illness (FUM) (cont.)

## Tips and best practices to help close this care opportunity

This measure focuses on follow-up treatment with a primary care provider or a behavioral health practitioner.

- See patients within 7 days and bill with a mental health diagnosis
- If a situation arises where a patient is unable to be seen within 7 days, then they need to have an appointment within 30 days of discharge
- Encourage the use of telehealth appointments when appropriate
- If you need to refer your patient to a behavioral health specialist or need to request coordination of care, please call the number on the back of the patient's health plan ID card or search [liveandworkwell.com](https://liveandworkwell.com)
- **Available resources:**
  - Behavioral health screening tools and resources: [providerexpress.com](https://providerexpress.com)
  - Patient education: [liveandworkwell.com](https://liveandworkwell.com) > Browse as a guest with company access code > Use access code “clinician” > Explore and Learn
- Mental health visits can be accepted as supplemental data. Please contact your UnitedHealthcare representative to discuss clinical data exchange opportunities.
- Sharing member demographic data is critical to understanding the cultural, linguistic and social needs of those we serve and decreasing health inequities across the care continuum. This data can include, but is not limited to, race, ethnicity, language, sexual orientation, gender identity, pronouns, sex assigned at birth and disability status.
  - As part of UnitedHealthcare's clinical you to include this demographic data with any structured data file or CCD. Your information is confidential. UnitedHealthcare will keep personally identifiable information confidential and consent.

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